

Impairment Care – Installing 2.X Cedaron Support Version

The installation process is completed by Cedaron support and the customer. *Please be aware of what section is for the customer, and what section is for <u>support only</u>.*

Version 4/5 (on-prem version).

It is recommended to set up a web meeting with the client (Zoom, Teams, WebEx, etc.) and have them share their screen and you can either walk them through these steps or take control and complete the steps below yourself. If the client is not available for a meeting, you may email the software download link and credentials to them then correspond via email back and forth to provide the registration code.

- 1. Support *Customer* will need to open a browser and go to –<u>www.cedaron.com/downloads/icareupdate</u>
 - Credentials currently are:
 - Username: cedaroncare
 - Password: ImpairmentCare_2023% (this password may change, be sure to check for accuracy).
- 2. Once logged into the site, the customer will select DexterEvalSetup_WL2.94.exe to download the file.

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suppo	ort.ced	aronmedical.com - /downloads/icare	areup	da	ite/
[To Parent	<u>Directory]</u>				
2/11/2022 2/11/2022 3/1/2016 2/25/2019	2:23 PM 2:23 PM 1:51 PM 1:16 PM	42159872 DexterEvalSetup_WL2.94.exe 951515 ImpairmentCare_Software_Release_Notes_v2.94.pdf 14727170 ImpairmentCareManual.zip 4 ImpairmentVersion.txt			

3. Once the file is downloaded to the customer's computer, they will navigate to the file and double click on the executable listed below:





The customer will then see a window pop up titled "Windows protected your PC. Tell them to select More info, then Run anyway.



The customer will select Yes, on the Pop-up Screen. Then they will select **Next** on the Welcome to Evaluation Impairment Setup box.





Finally, they will select Next on the Start Installation window. They will then see the Installing process.



Once, the Installation is complete, the customer can select Finish >.



The customer should then see the Impairment Care Icon on their desktop.





If they do not automatically see the icon on their desktop, they can add it as a shortcut by going to their Local Disk (C) Drive, the AMA folder, then right click ImpairmentCedaron and select send to Desktop.

🐢 Impairm	nentCedaron	7/12/2022 1:42 PM	Application	12,792 KB
Impaire Imparent ImpCo ImpDB INSTAL Isapiw3 Iservrc Isvbwra Isvbwra Makelv MuxBo UNWIS	Open Open Run as administrator Share with Skype Troubleshoot compatil Pin to Start Move to OneDrive Send a copy Scan with Microsoft De Share Pin to taskbar	pility PM PM PM PM PM AM AM AM AM PM 8 PM S PM PM	Application Application Microsoft Access Text Document Application exten File Application exten Application exten Application exten	12,792 KB 460 KB 8,184 KB 12 KB 584 KB 36 KB 261 KB 52 KB 125 KB
	Restore previous versio Send to Cut Copy Create shortcut Delete Rename Properties	ins	uetooth device mpressed (zipped) folder sktop (create shortcut) cuments c recipient sil recipient ared (S:)	

The customer will need to right click on ImpairmentCedaron on their (C) drive, then select Properties at the bottom. The ImpairmentCedaron Properties window will open, and they will select the Compatibility tab at the top. They will check the box Run this program as an administrator.

eneral Comp	patibility Security Details Previous Versions	General Compatibility Security Details Previous Versions
C	limpaimentCedaron	If this program isn't working correctly on this version of Windows, try running the compatibility troubleshooter.
		Run compatibility troubleshooter
ype of file:	Application (.exe)	How do I choose compatibility settings manually?
escription;	ImpairmentCedaron	Compatibility mode
	CAAMA	Run this program in compatibility mode for:
cauon.	C.VAMA	Windows 8 ~
ze:	12.4 MB (13,099,008 bytes)	
ze on disk:	12.4 MB (13,099,008 bytes)	Settings
15.4 32		Reduced color mode
eated:	Wednesday, August 9, 2023, 12:58:11 PM	8-bit (256) color
odfied:	Tuesday, July 12, 2022, 1:42:22 PM	Run in 640 x 480 screen resolution
ccessed:	Today, August 9, 2023, 2 minutes ago	Disable fullscreen optimizations
		Run this program as an administrator
indutes.	Read-only Hidden Advanced	Register this program for restart
		Change high DPI settings
		Change settings for all users



calm the storm.

Tell them to select Apply, then Ok.

e impa	imentCedard	ni Fioper	ues			^
Seneral	Compatibility	Security	Details	Previous	Versions	
If this p try runn	rogram isn't wo ing the compat	king corre bility troub	ctly on thi leshooter	s version o	f Windows,	
Run	compatibility tr	oubleshoot	ler			
How do	I choose com	patibility se	ttings mai	nually?		
Comp	atibility mode					1
R	un this program	in compat	bility mod	e for:		
Wind	dows 8			14		
Settin	ias					
R	educed color m	ode				
8-bit	(256) color	ý	1			
B	un in 640 x 480	screen re	solution			
	sable fullscreer	n optimizati	ons			
R	un this program	as an adm	ninistrator			
R	egister this prog	ram for res	tart		1	
	Change high I	OPI setting	\$			
•	Change setting:	s for all use	rs			1
2		OK		Lancel	Apply	6

The customer is now ready to select the ImpairmentCedaron icon on their desktop.



The customer can select <u>Registration</u> on the bottom left-hand side of the Login window.

	Change	Password
calm the storm.	OK	Cancel

The customer will receive a unique registration link from Cedaron support. They will paste this link into a browser and hit search.



DO NOT SHARE THIS SECTION WITH THE CUSTOMER – CEDARON SUPPORT ONLY

Support - You should then see the Dexter Impairment Calculator Registration login screen. The credentials are as follows:

To create the license, go to this URL in a web browser - <u>http://webserver/license/LicenseDexterLogin.asp</u>.

- Login: dexter
- Password: mydexter2005

Dexter Impairment Calculator Registration
Password
Login

After logging in, you will see another Registration window open. Fill out the information for Cedaron Licensing.

		<u>Registration</u>	
	Computer Identification		
Customer Name is the purchaser's	License Type NO California PD 🗸	Expiry Date Hospital	/Clinical
name	# of General Licenses	0 Name Facility	is the name.
	Customer Name	Hospital/Clinical Name	
	Customer Phone	Customer Email	
	License Code		
	Generate Code		



The customer will need to send you a screenshot or email of the Identification Code.

Registration		>
Please email the identification (support@cedaron.com) to g	on codes to Cedaron Tech Support et your registration code or call 1 800 424 1007.	
Identification Code		
4-2BB39 8-60092	Send Email	
Registration Code		
<u>R</u> egister Now		

Put the first part of the code in the first textbox under Computer Identification, then put the second part of the Identification Code in the second textbox under Computer Identification. Once all the information is filled in, select Generate Code.

	Registration	
Computer Identification 4-2BB39 8-60092		Note – The registration date expires
License Type NO California PD V	Expiry Date 08/09/2026	year to year.
# of General Licenses 1	# of PD Licenses 0	
Customer Name Marlette	Hospital/Clinical Name Stockton Hospital	
<u>Customer Phone</u> 999-999-9999	Customer Email test@gmail.com	
License Code		
Generate Code		



Once you select Generate Code, the License Code will appear. Copy the entire code and send it to the customer.

<u>Regi</u>	<u>stration</u>
Computer Identification 4-2BB39 8-60092	
License Type	Expiry Date
NO California PD V	08/09/2026
# of General Licenses	# of PD Licenses
1	0
Customer Name	Hospital/Clinical Name
Marlette	Stockton Hospital
Customer Phone	Customer Email
999-999-9999	test@gmail.com
License Code 534a03d251281720502e663625950d542c1bfdd Generate Code	b9e190158ff0e8e Share this License Code with the Customer

The **customer** will then navigate back to the Registration box and paste the entire License Code in the textbox under Registration Code.

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ech Support de or call 1 800 424 1007.
lb9e190158ff0e8e



Tell the customer to select Register Now. They should see a pop-up window that confirms the program has been registered. They can then select Ok.

	Dexter® Evaluation and Impairment X	
Please email the identificati (support@cedaron.com) to o	on codes to	4 1007
(Support@ccddron.com/ cog		1 1007.
Identification Code	ок	
4-2BB39 8-60092	Send Email	
Registration Code		
534a03d251281720502e6	63625950d542c1bfddb9e190158ff0e8	e
554005025120172050200		
55405025120172050200	_	
55 40502512017 20502C0	1	

st The Impairment Care application should now be successfully installed on the customer's desktop. st