

Impairment Care – Installing 2.X Cedaron Support Version

The installation process is completed by Cedaron support and the customer. ***Please be aware of what section is for the customer, and what section is for support only.***

Version 4/5 (on-prem version).

It is recommended to set up a web meeting with the client (Zoom, Teams, WebEx, etc.) and have them share their screen and you can either walk them through these steps or take control and complete the steps below yourself. If the client is not available for a meeting, you may email the software download link and credentials to them then correspond via email back and forth to provide the registration code.

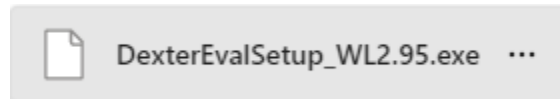
1. **Support – Customer** will need to open a browser and go to –www.cedaron.com/downloads/icareupdate

- Credentials currently are:
 - **Username: cedaroncare**
 - **Password: ImpairmentCare_2023%** (this password may change, be sure to check for accuracy).

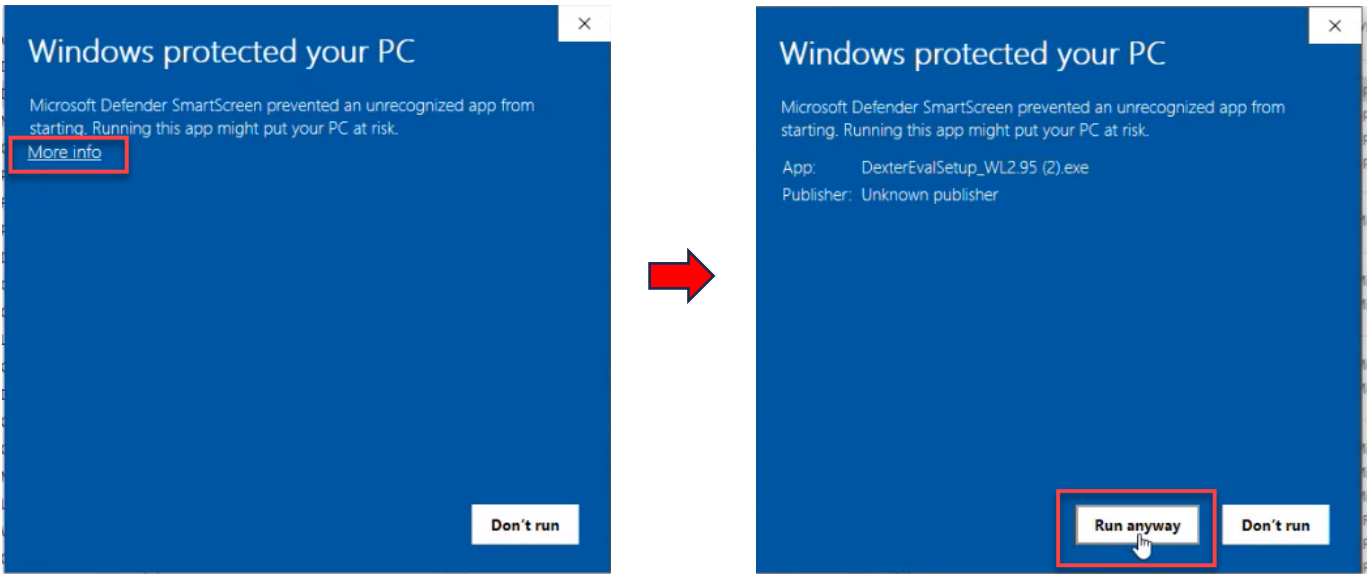
2. Once logged into the site, the customer will select DexterEvalSetup_WL2.94.exe to download the file.



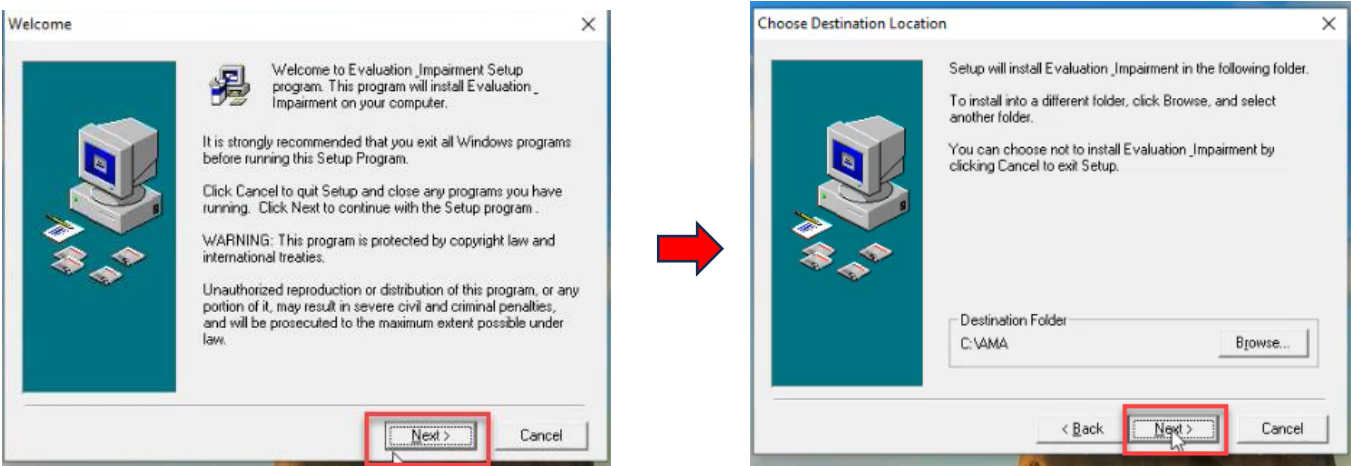
3. Once the file is downloaded to the customer's computer, they will navigate to the file and double click on the executable listed below:



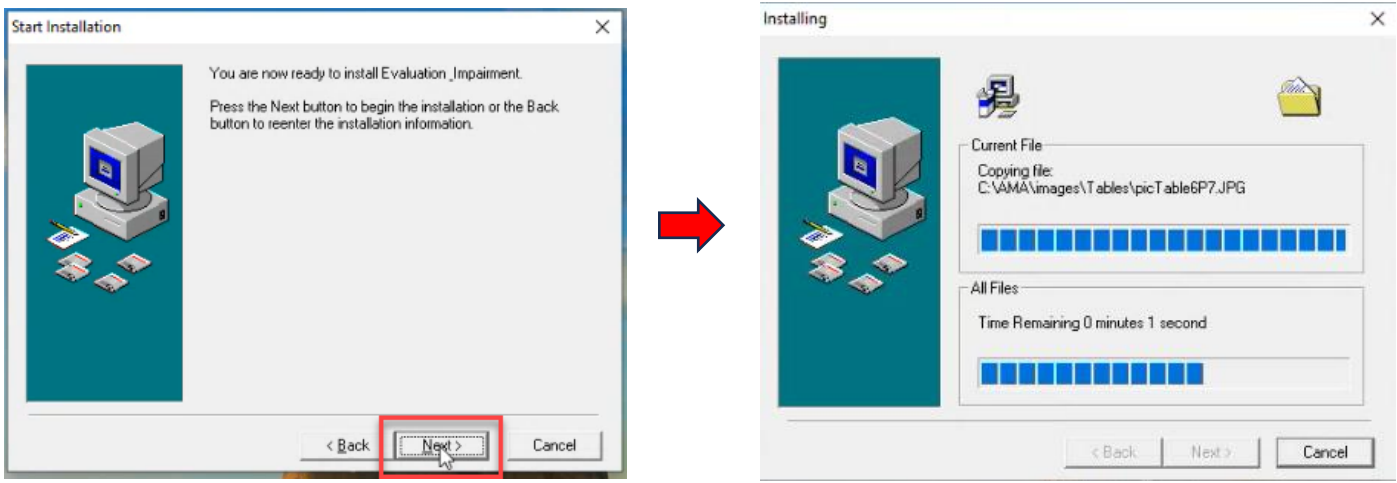
The customer will then see a window pop up titled “Windows protected your PC. Tell them to select **More info**, then **Run anyway**.



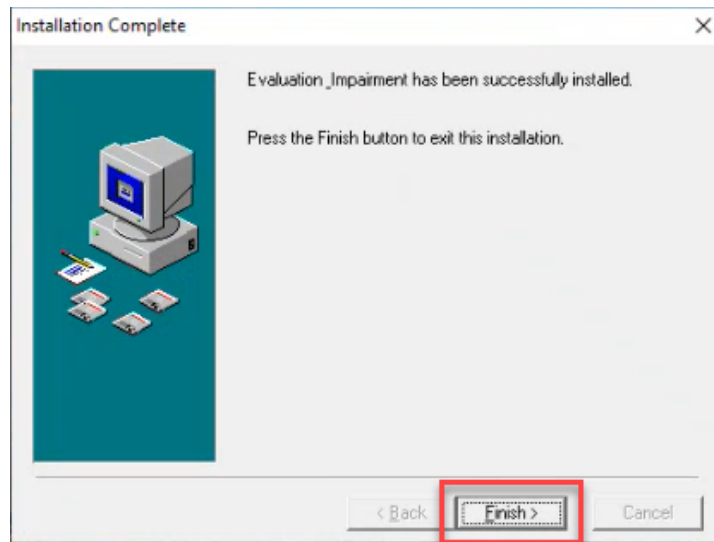
The customer will select Yes, on the Pop-up Screen. Then they will select **Next** on the Welcome to Evaluation Impairment Setup box.



Finally, they will select **Next** on the Start Installation window. They will then see the Installing process.



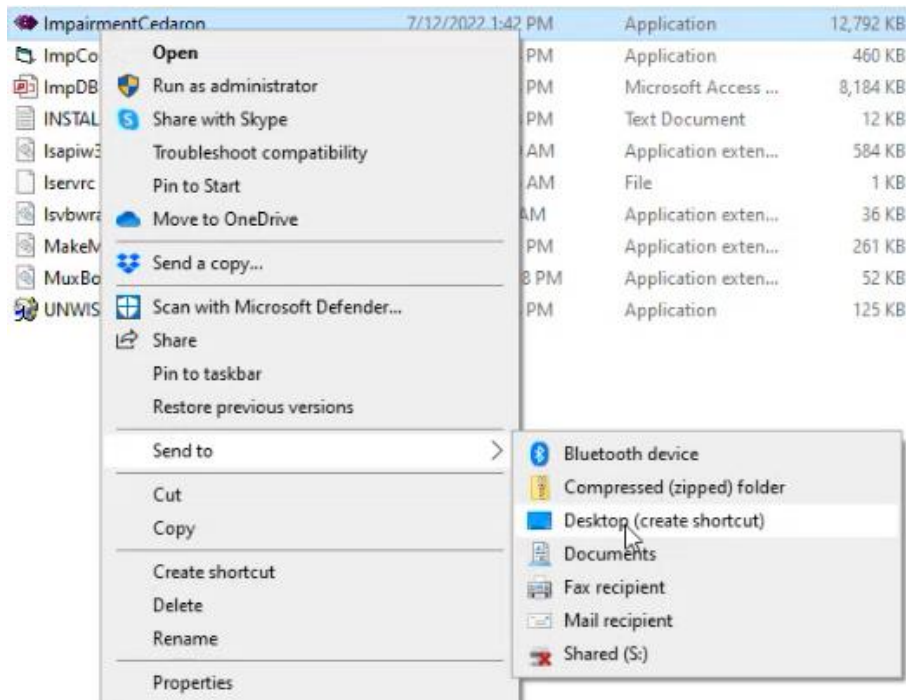
Once, the Installation is complete, the customer can select **Finish >**.



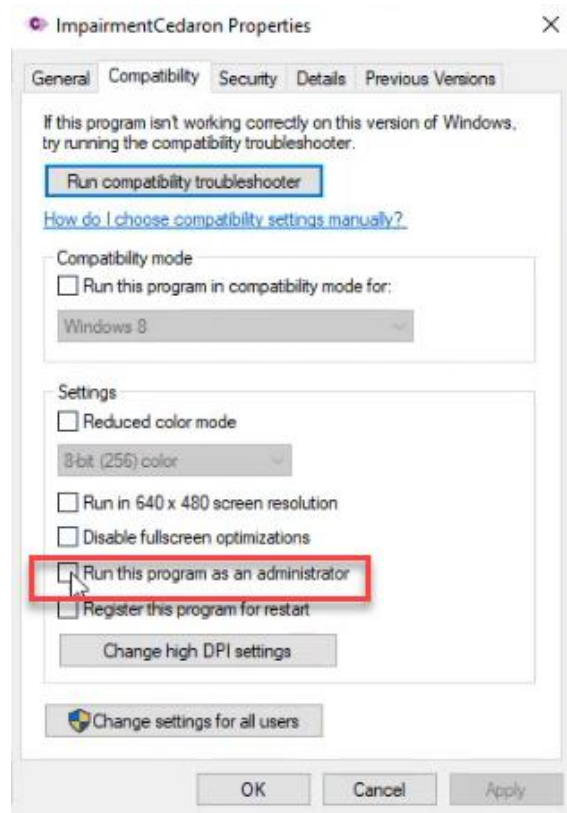
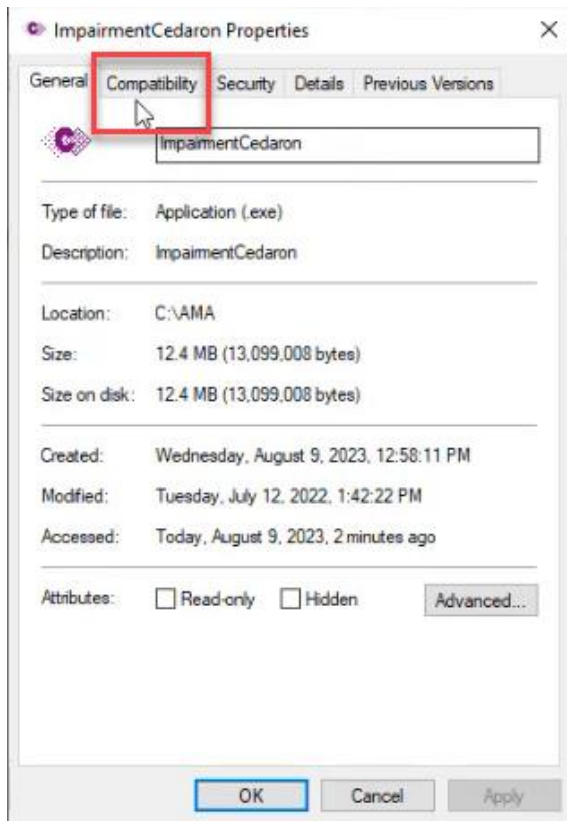
The customer should then see the Impairment Care Icon on their desktop.



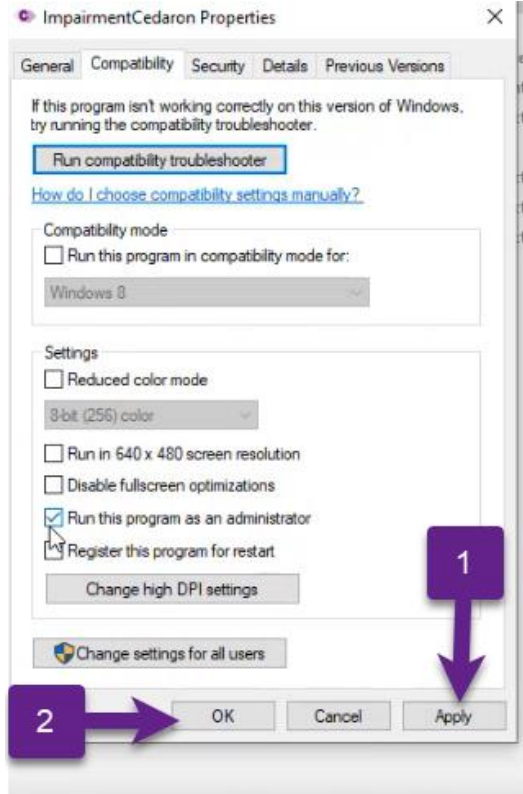
If they do not automatically see the icon on their desktop, they can add it as a shortcut by going to their Local Disk (C) Drive, the AMA folder, then right click ImpairmentCedaron and select send to Desktop.



The customer will need to right click on ImpairmentCedaron on their (C) drive, then select Properties at the bottom. The ImpairmentCedaron Properties window will open, and they will select the Compatibility tab at the top. They will check the box **Run this program as an administrator**.



Tell them to select Apply, then Ok.



The customer is now ready to select the ImpairmentCedaron icon on their desktop.



The customer can select [Registration](#) on the bottom left-hand side of the Login window.



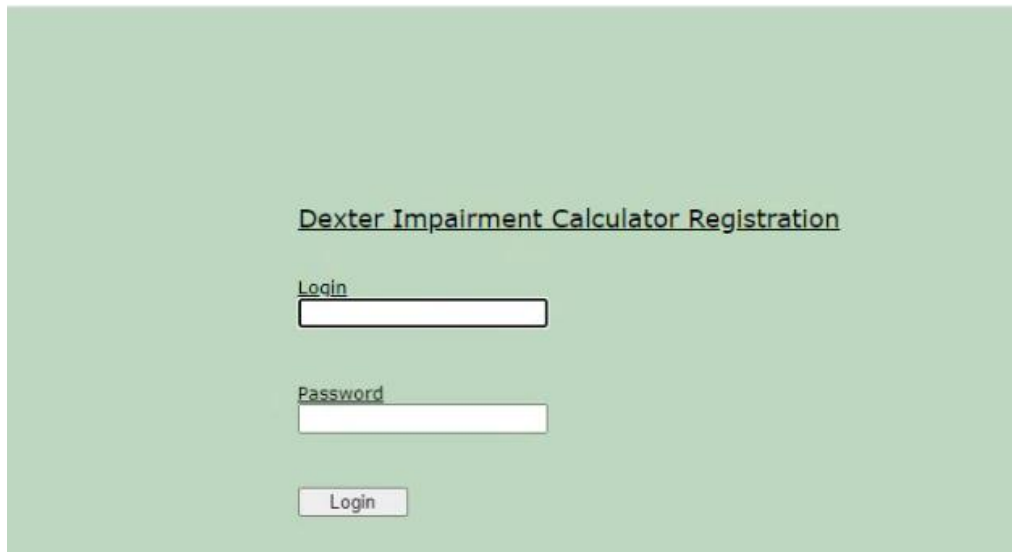
The customer will receive a unique registration link from CedarOn support. They will paste this link into a browser and hit search.

DO NOT SHARE THIS SECTION WITH THE CUSTOMER – CEDARON SUPPORT ONLY

Support - You should then see the Dexter Impairment Calculator Registration login screen. The credentials are as follows:

To create the license, go to this URL in a web browser - <http://webserver/license/LicenseDexterLogin.asp>.

- Login: **dexter**
- Password: **mydexter2005**



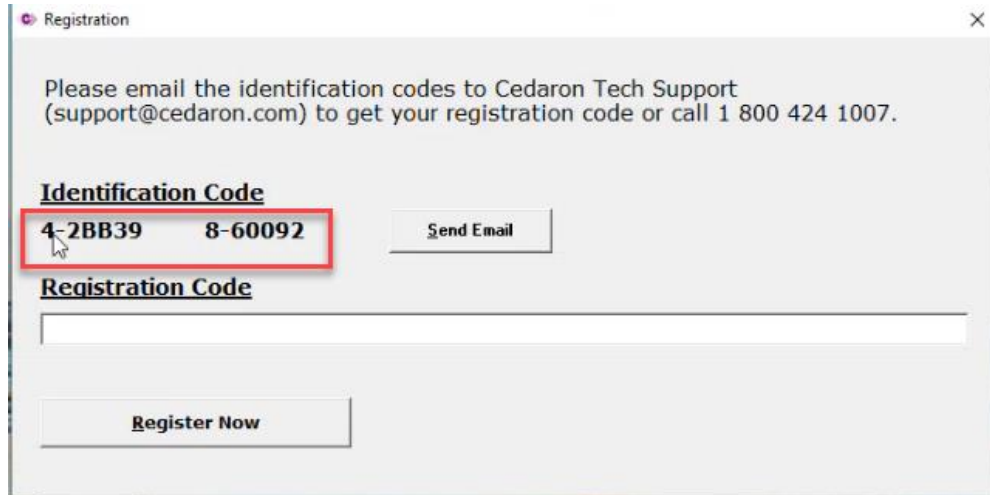
After logging in, you will see another Registration window open. Fill out the information for Cedarcon Licensing.

Customer Name is the purchaser's name



Hospital/Clinical Name is the Facility name.

The customer will need to send you a screenshot or email of the [Identification Code](#).



Registration

Please email the identification codes to Cedaron Tech Support (support@cedaron.com) to get your registration code or call 1 800 424 1007.

Identification Code

4-2BB39 8-60092

Registration Code

Put the first part of the code in the first textbox under Computer Identification, then put the second part of the Identification Code in the second textbox under Computer Identification. Once all the information is filled in, select [Generate Code](#).

Registration



Computer Identification
4-2BB39 8-60092

License Type
NO California PD

Expiry Date
08/09/2026

of General Licenses
1

of PD Licenses
0

Customer Name
Marlette

Hospital/Clinical Name
Stockton Hospital

Customer Phone
999-999-9999

Customer Email
test@gmail.com

License Code

Note – The registration date expires year to year.

Once you select Generate Code, the License Code will appear. Copy the entire code and send it to the customer.

Registration

Computer Identification

4-2BB39

8-60092

License Type

NO California PD

Expiry Date

08/09/2026

of General Licenses

1

of PD Licenses

0

Customer Name

Marlette

Hospital/Clinical Name

Stockton Hospital

Customer Phone

999-999-9999

Customer Email

test@gmail.com

License Code

534a03d251281720502e663625950d542c1bfddb9e190158ff0e8e

Generate Code

Share this
License Code
with the
Customer

The **customer** will then navigate back to the Registration box and paste the entire License Code in the textbox under [Registration Code](#).

Registration

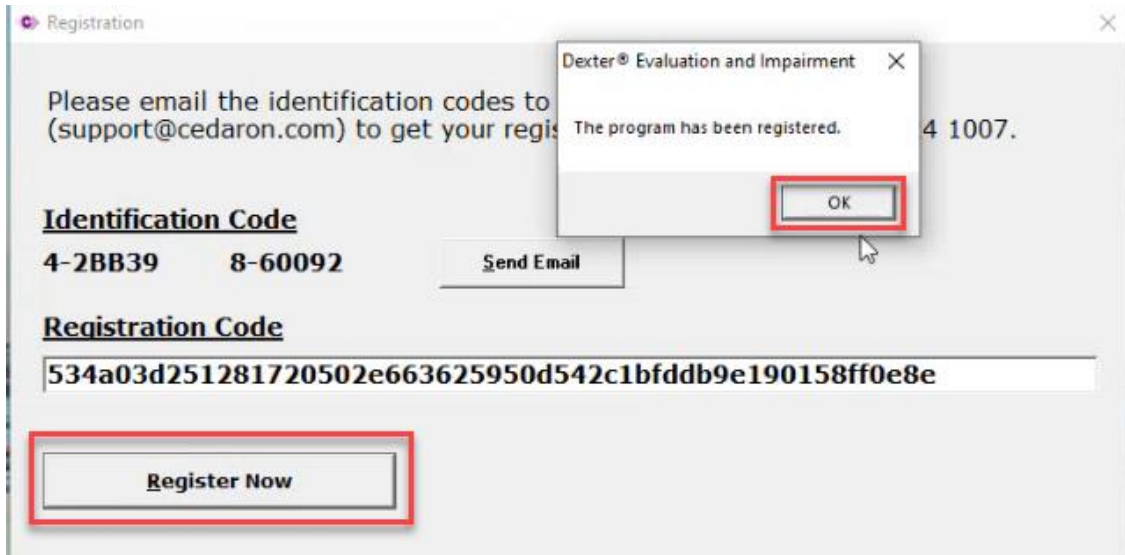
Please email the identification codes to Cedaron Tech Support (support@cedaron.com) to get your registration code or call 1 800 424 1007.

Identification Code
4-2BB39 8-60092 [Send Email](#)

Registration Code
534a03d251281720502e663625950d542c1bfddb9e190158ff0e8e

[Register Now](#)

Tell the customer to select [Register Now](#). They should see a pop-up window that confirms the program has been registered. They can then select [Ok](#).



* The Impairment Care application should now be successfully installed on the customer's desktop. *