

## Impairment Care – Installing 2.X

The installation process can be done by Cedaron, or we can send you the registration code when you email us and install the program at your own pace.

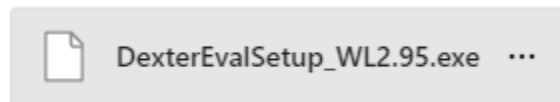
**Version 4/5** (on-prem version).

It is recommended to set up a web meeting with the client (Zoom, Teams, WebEx, etc.) and have them share their screen and you can either walk them through these steps or take control and complete the steps below yourself. If the client is not available for a meeting, you may email the software download link and credentials to them then correspond via email back and forth to provide the registration code.

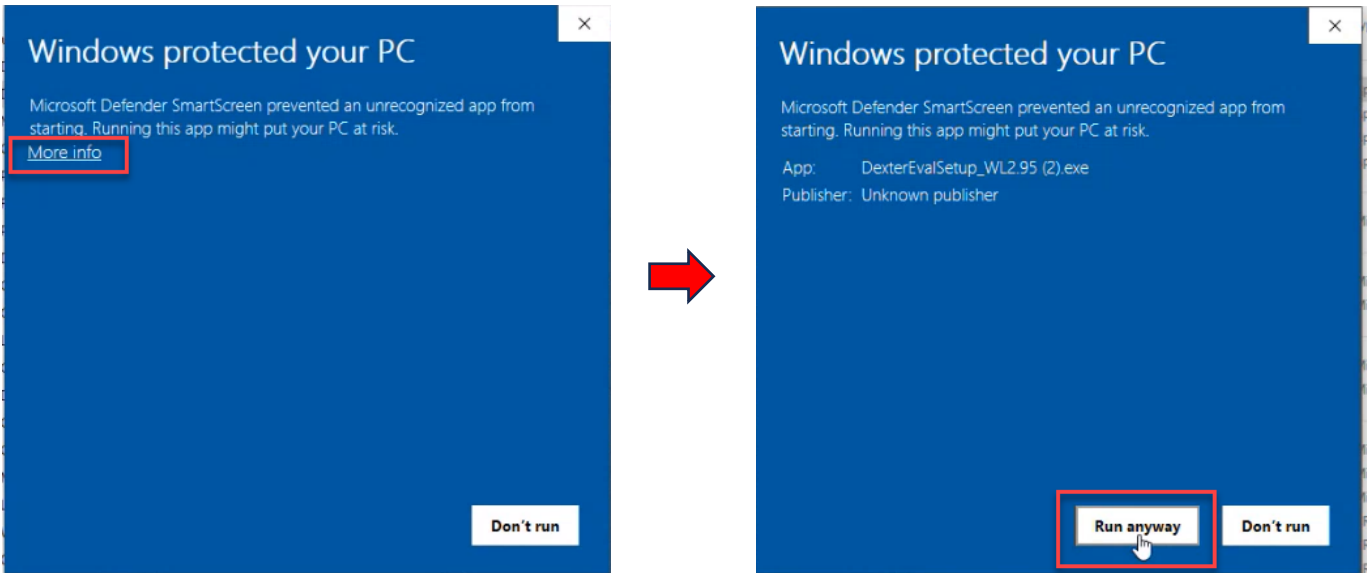
1. On the client's computer, where they choose to have ImpairmentCare installed, open a browser and go to – <https://support.cedaronmedical.com/downloads/icare/icareupdate/>
  - o You will be prompted for login credentials. They are:
    - **Username:** cedaroncare
    - **Password:** ImpairmentCare\_2023%
2. Once logged into the site, select DexterEvalSetup\_WL2.94.exe to download the file.



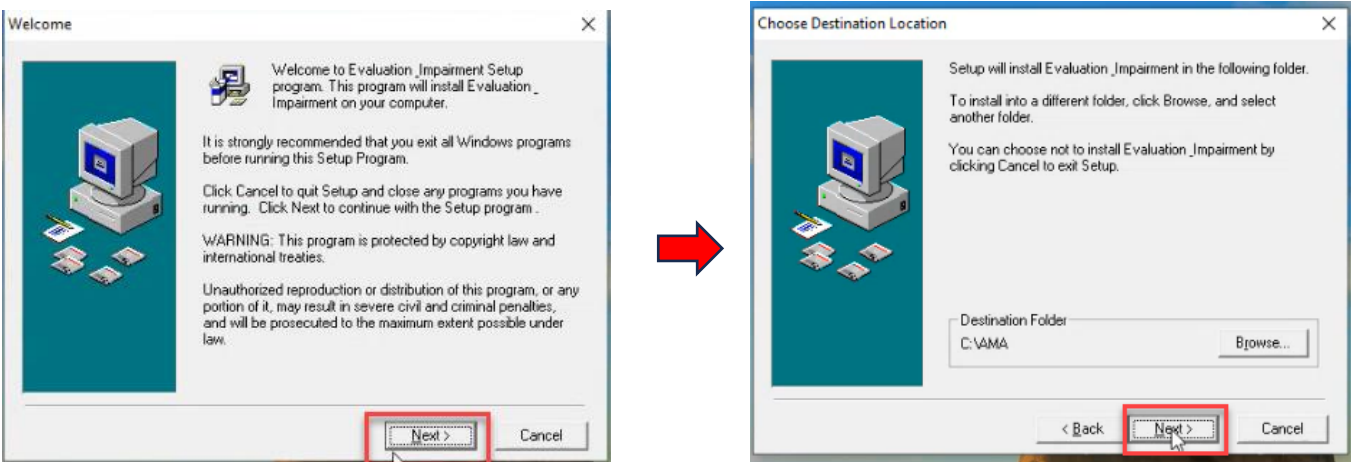
3. Once the file is downloaded to your computer, navigate to the file and double click on the executable listed below:



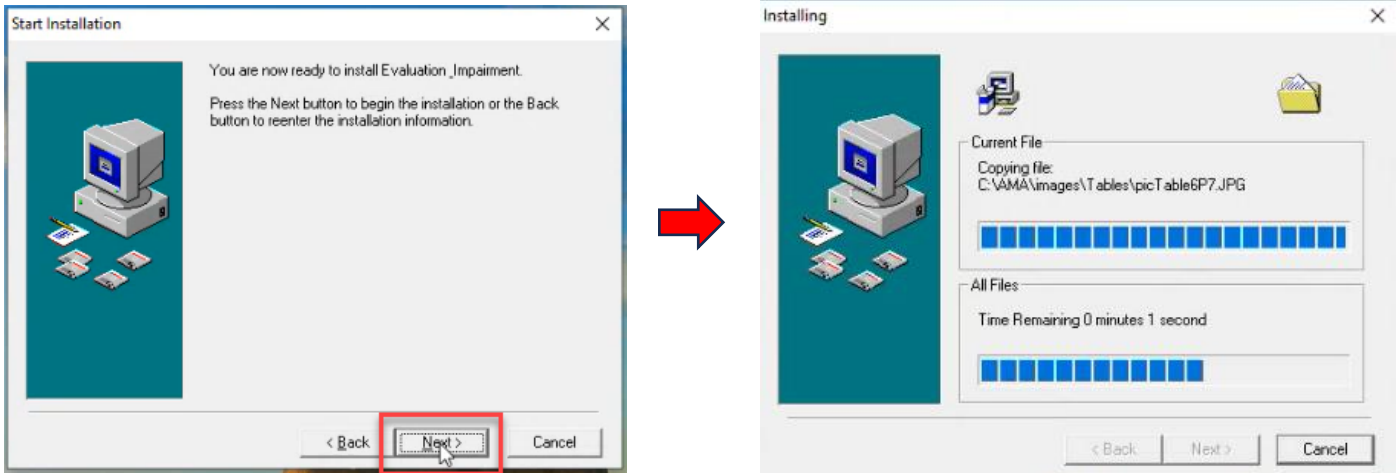
You will then see a window pop up titled "Windows protected your PC. Select **More info**, then **Run anyway**.



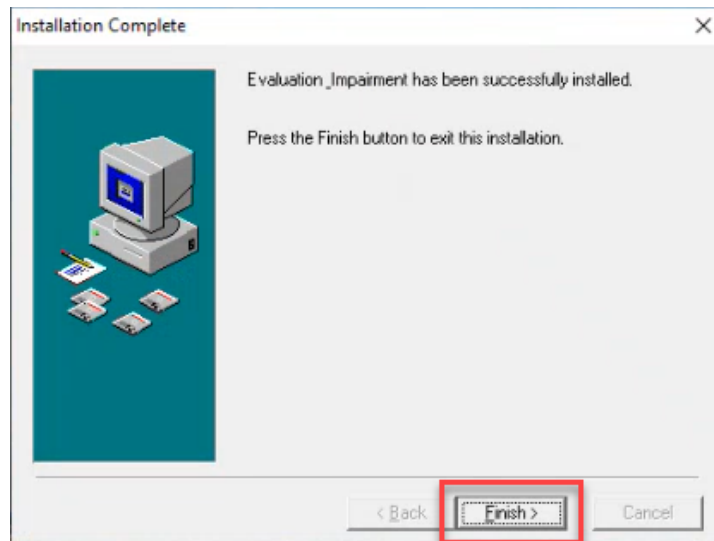
Select Yes, on the Pop-up Screen. Then select **Next** on the Welcome to Evaluation Impairment Setup box.



Finally, select **Next** on the Start Installation window. You will then see the Installing process.



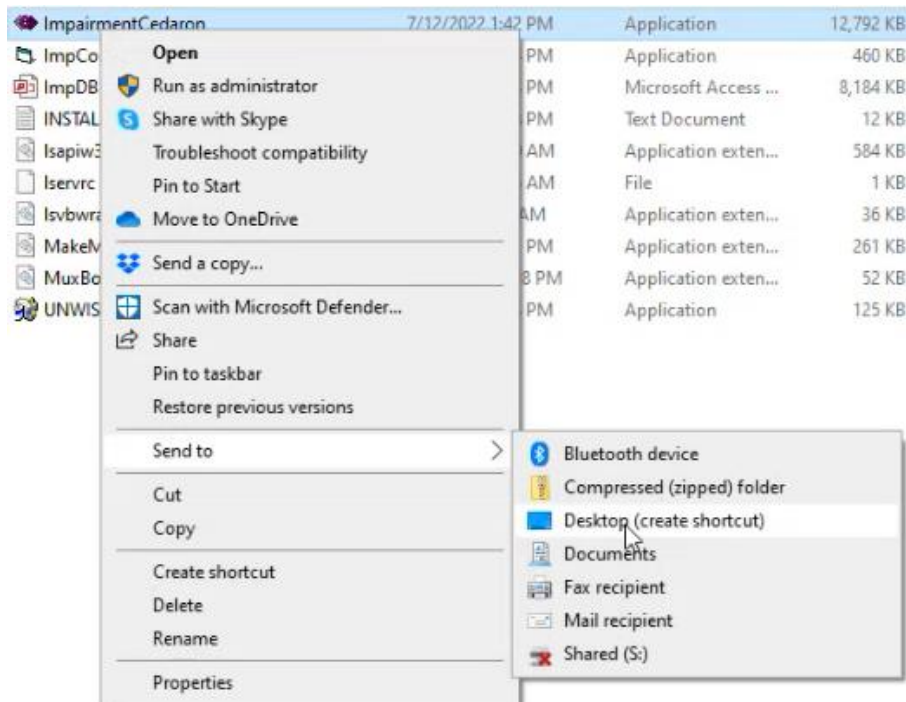
Once your Installation is complete, select **Finish >**.



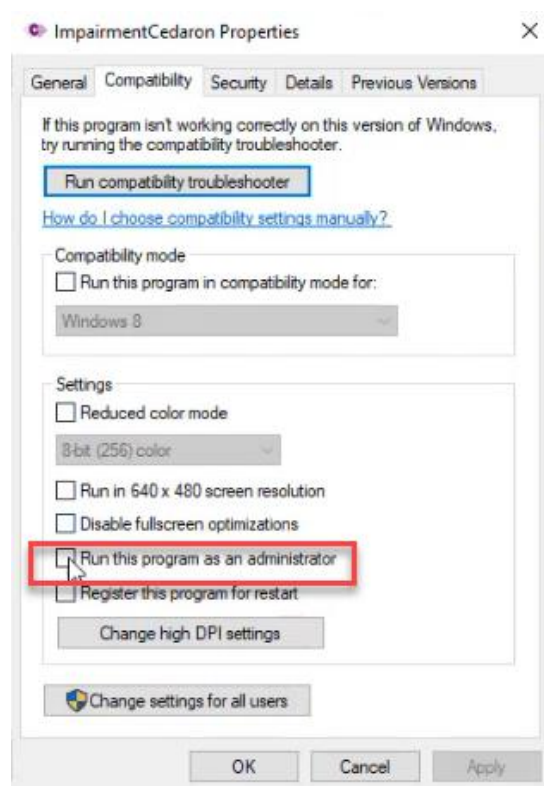
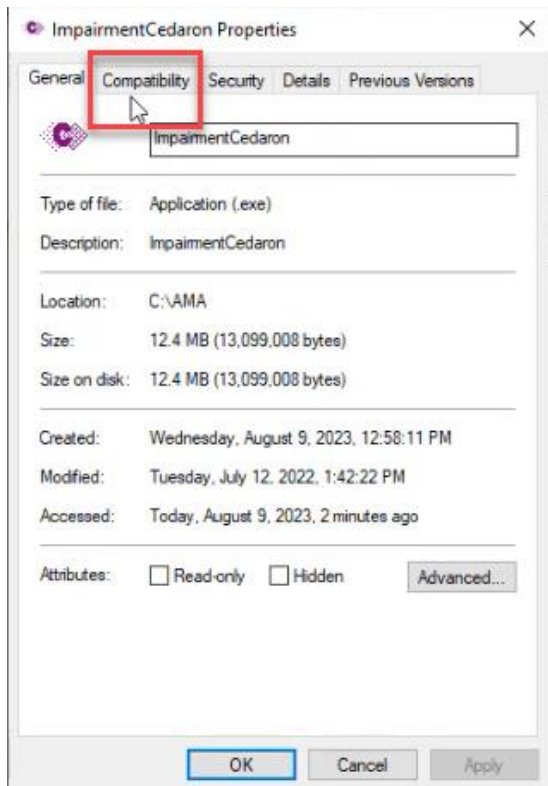
You should then see the Impairment Care Icon on your desktop.



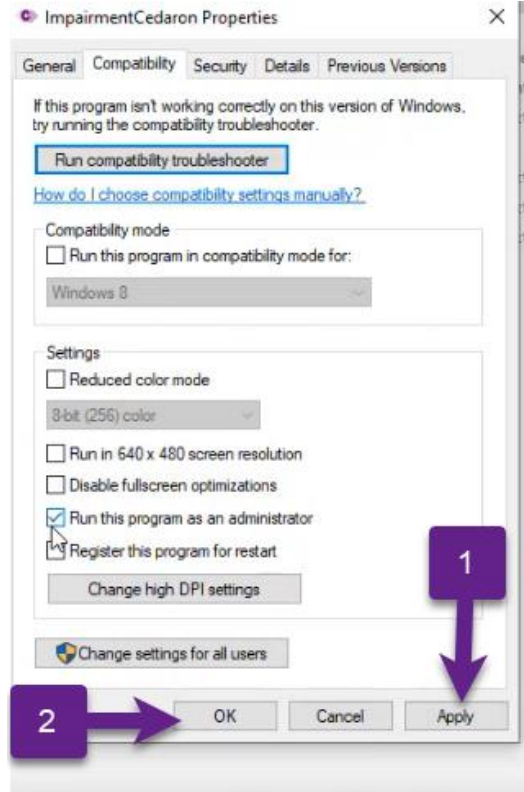
If you do not automatically see the icon on your desktop, you can add it as a shortcut by going to your Local Disk (C) Drive, the AMA folder, then right click ImpairmentCedaron and select send to Desktop.



Right click on ImpairmentCedaron again, then select Properties at the bottom. The ImpairmentCedaron Properties window will open, and you will select the Compatibility tab at the top. Check the box **Run this program as an administrator**.



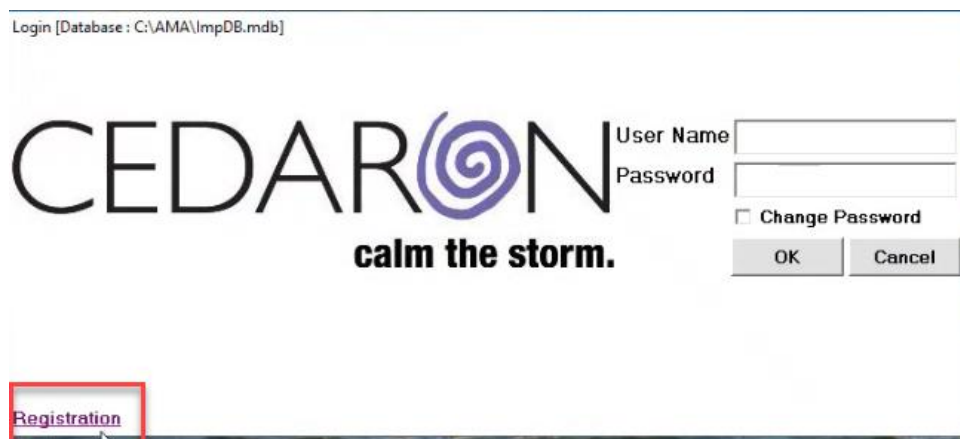
Select Apply, then Ok.



You are now ready to select the ImpairmentCedron icon on your desktop.



Select [Registration](#) on the bottom left-hand side of the Login window.



You will receive a unique registration link from Cedaron. Paste this link into your browser and hit search.

You will then navigate back to the Registration box and paste the entire License Code in the textbox under **Registration Code**.

The screenshot shows a window titled "Registration" with a close button in the top right corner. The main text reads: "Please email the identification codes to Cedaron Tech Support (support@cedaron.com) to get your registration code or call 1 800 424 1007." Below this, there are two sections: "Identification Code" with the values "4-2BB39" and "8-60092", and a "Send Email" button. The "Registration Code" section contains a text input field with the value "534a03d251281720502e663625950d542c1bfddb9e190158ff0e8e", which is highlighted with a red rectangular box. At the bottom of the window is a "Register Now" button.

Select **Register Now**. You should see a pop-up window that confirms the program has been registered. Select **Ok**.

This screenshot shows the same "Registration" window as before, but with a smaller pop-up window overlaid on top. The pop-up window is titled "Dexter® Evaluation and Impairment" and contains the message "The program has been registered." with an "OK" button. The "OK" button in the pop-up is highlighted with a red rectangular box. In the background, the "Register Now" button from the main window is also highlighted with a red rectangular box.

\* The Impairment Care application should now be successfully installed on your desktop. \*